



## TERMS AND CONDITIONS

### RESERVATIONS, DEPOSITS AND PAYMENTS

All deposits and payments must be made to:

Company Name: **INVERSIONES TRES POR OCHO SAC / INTREPO SAC**

RUC: 20477906380

Bank of Credit of Peru – BCP

DOLLARS ACCOUNT N ° 285-97293391-1-17

CCI: 002-285-1972933911117-53

SOLES ACCOUNT N ° 285-00921901-0-79

CCI: 0022851009219010

For a reservation to be confirmed, please send the proof of deposit to: [reservas@lasqolqas.com](mailto:reservas@lasqolqas.com)

#### **PAY MODE**

The client agrees to pay 50% of the fee for the services requested at the time of the reserve.

The remaining 50% must be paid thirty (30) days before the date of entry to hotel.

#### **MODIFICATION OF RESERVATIONS**

The reservation dates and number of rooms reserved may be modified, according to the availability of the hotel at no cost, up to 31 days before the date of entry to the hotel.

#### **CANCELLATIONS AND RETURNS**

If the reservation is canceled up to 31 days in advance, 90% will be refunded of payments made.

If the reservation is canceled 30 days in advance or less, there will be no return of payments made.



## CANCELLATIONS BY THE HOTEL

In the unlikely event that we make a major change to the passenger's reservation, we will communicate it as soon as reasonably possible. You will have the following options:

- Accept the proposed change. If the result is a reservation of lower quality or cost, will be entitled to a price reduction or delivery of a service benefit proposed by the hotel.
- Reject the proposed change and terminate your Reservation with a full refund;
- Reject the proposed change, terminate your reservation and contract another alternative, if we decided to offer it to him. If you decide to contract another alternative reservation, we will inform you how the new reservation will affect the price of your Hotel Package Reservation and thus adjust or return your money.

## ACCOMMODATION POLICIES

- The time of entry or check-in is from 13:00 hours on the day of arrival and the time of departure or check-out is until 11:00 hours on the day of departure.
- The period of time between one hour and another corresponds to the hotel day.
- Early entry or departure after the indicated time will be subject to availability and the guest must pay the corresponding value.
- Pets are not allowed inside the hotel facilities.
- Smoking is prohibited inside the room and hotel facilities according to the law 29517. If you do not comply with the regulations, a charge of USD 100.00 will be made per breach.
- Your luggage must not contain any items that, in our opinion, are dangerous, illegal, liable to harm or annoy other passengers or otherwise inappropriate (including, but not limited to, weapons and ammunition). To identify a suspicious item, we will proceed to inform the respective authorities.
- Luggage deposited with us for transport or stored in our warehouse will not must contain (and we will not be responsible for) fragile or perishable items, cash, jewelry, precious metals, or other valuables (including, but not limited to, bearer securities, trade documents, trade secrets or samples).
- In the case of valuables, jewelry or money, they may be kept in a safe management, under control of entry and exit of the same by management and security of the hotel.

## OBLIGATIONS OF THE GUEST

- Identify yourself to register and when the company requires it, with your national document identity card or passport in the case of foreigners. For minors, you must present valid identification document.
- Pay the value of the services that are the object of this contract, plus taxes corresponding.
- Pay the value of all the consumptions and charges that you have made to your account.

- Comply with the provisions for surveillance, prevention and control of COVID-19
- Observe a decent conduct within the hotel facilities.
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- Respect the number of people per tent.
- Use furniture, fixtures, equipment and others that are in the tents, as well as in areas properly publicized, keeping them in the state they were found, responding for any damage or loss thereof, having to pay the amount corresponding to its repair or replacement, as the case may be.
- Respect the workers who provide service in and for the hotel.
- Allow the right of inspection and / or surveillance to the tents and Spa area by the hotel workers. This right shall be exercised in a reasonable manner and includes the right to search the tent and guest use areas when necessary in the judgment and discretion of the hotel manager.
- Allow hotel workers access to tents and guest use areas to cleaning, disinfection and maintenance work.

#### **The hosting contract will end in the following events:**

- Due to expiration of the term agreed through the reservation.
- For lack of payment of the respective reservation and / or services required of the hotel.
- In events where the Guest's behavior threatens the tranquility and / or health of other guests or visitors to the hotel.
- For smoking in the room or in any other smoke-free space within the hotel, when other guests, visitors or users are affected.
- Termination of the contract does not exonerate or release guests from payment of balances slopes.